

**Battersea Dogs & Cats Home**

4 Battersea Park Road  
London  
SW8 4AA

Telephone 020 7622 3626  
Fax 020 7622 6451

**Old Windsor**

Priest Hill  
Old Windsor  
Berkshire  
SL4 2JN

Telephone 01784 432929  
Fax 01784 471538

**Brands Hatch**

Crowhurst Lane  
Ash  
Kent  
TN15 7HH

Telephone 01474 874994  
Fax 01474 872855

[www.dogshome.org](http://www.dogshome.org)

# Lost Dogs & Cats Line

## If your pet went missing would you know where to look?



Registered Charity No. 206934  
A member of the Association of Dogs and Cats Homes

Ref: 03/IN/01



**LOST DOGS & CATS LINE**

**0901 477 8477**

From Battersea Dogs & Cats Home

Calls charged at 60p per minute

# Do you know what to do if you lose your dog or cat? Or if you find one?

Working in conjunction with the Metropolitan Police, Battersea Dogs & Cats Home's Lost Dogs and Cats Line is the most comprehensive system for handling lost dogs and cats in London and within the M25.



## If you have lost a dog or cat

Contact the Lost Dogs and Cats Line on **0901 477 8477** (calls cost 60p per min) as soon as possible.

We will take your contact details and the details of your dog or cat, including the sex, breed, age, distinctive marks and most importantly, when and where you lost it. If we have found a dog or cat that matches your pet's description, we will advise you straight away. If not, we will continue searching for 28 days.

We also advise you should:

- Contact your local Council and report your dog missing to the animal warden.
- Contact your local animal shelters and hospitals.
- Contact your local veterinary surgeries.
- Make flyers and posters with your missing pet's description and photograph. Distribute them to your neighbours, local shops etc.

Although we will do our very best to find your pet, we ask that you help us too. Contact the Lost Dogs and Cats Line at least every seven days and visit the Home to make sure that your dog or cat has not been handed in. Only you can identify him/her.

### Opening hours

Claiming a lost dog or cat	
Daily	10.30am-4.00pm
Rehoming a dog or cat	
Monday to Friday	1.00pm-4.00pm
Weekends and bank holidays	10.30am-4.00pm

## If you have found a dog or cat

Contact the Lost Dogs and Cats Line as soon as possible. We will take your contact details, a description of the dog or cat you have found and most importantly, when and where you found him. We will search for any dogs or cats that have been reported missing and contact the owner for you if we find them.

### What to do next

- You can bring the dog or cat to us. We accept stray dogs and cats 24 hours a day.
- Call your local Council and speak to the Animal Warden who may be able to collect the dog or cat from you.
- You can take found dogs to your local Metropolitan Police station (from where Battersea Dogs & Cats Home will collect them).

### Keeping the dog or cat in your home

You must report a found dog by law to your local police station in case the owner is looking for him. Also you should:

- Take the dog or cat to the local vet or animal hospital to be scanned for a microchip.
- Report that you have found a dog or cat to the local Council Animal Warden, veterinary surgeries and any other animal rescue organisations in the area.

### A warning on lost cats

Please think carefully before taking a cat into your home because you think it is lost. Cats tend to roam for some distance and may not really be lost at all. You should never feed a cat unless you know who it belongs to, and the owner doesn't mind.